

## **Quality Policy**

It is our policy to continually pursue Customer satisfaction by supplying the highest quality electrical installation services that meet Customer specifications and regulatory requirements.

Our strategic direction and risk based thinking shall provide the framework and foundation for setting objectives. From which, we shall drive continuous quality improvement across all aspects of our processes, in accordance with our quality systems.

We believe that the key elements essential in achieving our objectives are the provision of detailed consultations to clearly understand our Customers requirements, from which robust design solutions shall be created. Our highly skilled installation team, clearly defined methods of working, commissioning and testing will ensure Customer requirements are fulfilled.

We are committed to this policy, continual communication and the promotion of quality throughout the company, and are convinced it will lead to pride in workmanship, pride in the company and pride in our accomplishments.

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J Speight Managing Director

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